



BEFORE YOU BOOK

Flower Preservation Guide 2026

Your wedding flowers hold a moment in time. At Rebouquet, we carefully preserve selected flowers from your bouquet and transform them into a keepsake designed to help you remember your wedding day for years to come.

Please read this guide before booking.

Because flowers are natural materials and preservation is a handmade process, every bouquet is different.

1. BEFORE YOUR WEDDING

We recommend arranging your preservation service before your wedding so we can discuss your bouquet, preservation options and how your flowers will reach us after the wedding.

Your bouquet does not need to be prepared in advance. Simply enjoy your wedding day and arrange to get the flowers to us as soon as possible afterwards.

2. GETTING YOUR BOUQUET TO US

SAME-DAY DELIVERY IS BEST

Once your wedding is over, your bouquet should ideally reach Rebouquet **on the same day as your wedding**. The sooner the flowers enter preservation, the better potential drying result. However, **next-day or two-day delivery may also be suitable** if the bouquet is properly conditioned and cared for while waiting to be delivered.

Your bouquet can be delivered by you, a family member, friend, wedding guest or another person you nominate.

BEFORE SENDING YOUR BOUQUET

Fresh flowers are delicate, and their condition can change during transport. Proper preparation can help minimise unnecessary movement, damage and moisture loss.

01 — Photograph your bouquet

Take a few clear photographs of your bouquet before it is sent. These photographs provide a visual reference of its condition before transport.

02 — Keep the flowers hydrated

If your bouquet needs to remain overnight or for up to two days before delivery, keeping the stems appropriately hydrated can help maintain the flowers.

03 — Protect the bouquet during transport

Handle the bouquet gently and protect it from unnecessary movement, pressure and impact. Secure the bouquet so it does not move excessively during transit.

04 — Pack securely

Place the protected bouquet inside a suitable courier box. Any empty space should be filled with appropriate protective packing material so the bouquet remains secure without placing pressure on the flowers.

05 — Send as soon as reasonably possible

Arrange delivery to Rebouquet as soon as reasonably possible after the wedding. The condition of your flowers when received can affect the final preservation result.

THE CONDITION OF YOUR FLOWERS MATTERS

The condition of your bouquet when received is important to the final preservation result. Even a bouquet appearing fresh can show stress after the wedding. Minor bruising, scratches, marks, dehydration or other damage that is not initially visible may become more apparent during drying.

Same-day delivery gives your flowers the best opportunity for preservation, but it does not guarantee a particular final result. Rebouquet assesses flowers on arrival and works with the flowers in the best condition and most suitable for the selected keepsake.

IF YOU CANNOT DELIVER THE SAME DAY

If your bouquet remains overnight or for up to two days, keeping the stems hydrated can help maintain the flowers.

- Keep the lower stems in **clean water**.
- Keep the **flower faces dry**. *Do not spray or apply water directly to the flower faces, petals or other preserved botanical surfaces.*
- Keep the bouquet somewhere **cool and away from direct sunlight**.
- Avoid leaving the bouquet in a hot car or warm environment.
- Handle the flowers gently and avoid unnecessary movement.
- Arrange delivery to Rebouquet as soon as reasonably possible.

DELIVERY OPTIONS

LOCAL DROP-OFF — ROPES CROSSING, NSW 2760	You may drop your bouquet directly to Rebouquet by prior arrangement. Weekdays: Generally 10:00 am–3:00 pm or by appointment. Weekends: By appointment. Exact drop-off details will be provided after your booking is confirmed.
UBER / SAME-DAY COURIER	You may arrange Uber or another same-day courier. Please arrange for the courier to leave the bouquet directly in front of the door. Courier bookings and costs are the customer's responsibility. Please ensure the bouquet is securely prepared for transport.
EXPRESS PARCEL DELIVERY	If same-day delivery is not practical, you may use your preferred express parcel service, such as Australia Post Express. Choose a service appropriate to the expected delivery timeframe. Express parcel services do not guarantee same-day or next-day arrival. Follow Rebouquet's bouquet preparation and packing instructions before sending. Do not assume an express service is suitable for every bouquet.
INTERSTATE DELIVERY	We accept wedding bouquets from across Australia, so you do not need to be located in Sydney to use our preservation service.
IMPORTANT	Whichever delivery method you choose, arrange for your bouquet to arrive as soon as reasonably possible after the wedding. Rebouquet cannot control delays, mishandling, temperature exposure or other third-party transport conditions. These may affect the condition of the flowers and the final preservation result. If your wedding is outside Sydney or you are unsure which delivery method to use, contact Rebouquet before the wedding. ✉ hello.rebouquet@gmail.com Instagram/Facebook: @rebouquet.au

3. FLOWER DELIVERY & ARRIVAL CONDITION

We accept wedding bouquets from across Australia, including interstate. However, longer transit times can increase the risk of flowers arriving in a condition that is unsuitable for preservation.

Regardless of where your bouquet is sent from, flowers must arrive in a condition suitable for preservation. If flowers arrive significantly damaged, deteriorated, mouldy or otherwise unsuitable for preservation, **Rebouquet may be unable to proceed with the preservation service.**

Please follow our preparation and packing instructions carefully and choose an appropriate delivery service to minimise transit time and help protect the flowers during delivery.

Please note: Rebouquet cannot guarantee the condition of flowers upon arrival, as this may be affected by the flowers themselves, handling, packaging, weather and transit conditions.

4. WHAT HAPPENS TO YOUR BOUQUET

Conditioning → Dismantling → Selecting → Specialised Drying → Preservation → Design & Finishing

Flowers and foliage that have experienced significant moisture loss may be conditioned and hydrated before preparation for drying.

We do not dry the entire bouquet. Your bouquet will be carefully dismantled and assessed. Wilted, damaged or unsuitable flowers are removed, and only the flowers required for your selected keepsake are dried, together with a reasonable amount of additional flowers to allow for natural losses during the process.

UNUSED FLOWERS

We do not return flowers that are not selected or suitable for preservation. Any unused, wilted, damaged or unsuitable flowers will be discarded after your bouquet has been assessed and processed.

5. FLOWER CONDITION & THE FINAL RESULT

The condition of your flowers when they arrive is one of the most important factors affecting the final result. The better the condition of the flowers when they are received, the better they generally preserve without significant distortion or deterioration.

Almost all flowers experience some degree of colour change during preservation. White flowers are particularly prone to this. They may dry to a soft yellowish-ivory tone or, depending on their condition, become more noticeably yellow.

White roses, stock and lisianthus are examples of flowers that can be particularly susceptible to discolouration. Some flowers may also continue to change colour after the finished keepsake has been completed.

These changes are a natural characteristic of preserved flowers and are not necessarily an indication of a problem with the preservation process.

6. DRYING & COMPLETION TIME

Flower drying: approximately 6–8 weeks.

Drying is a slow process and should not be rushed. Drying and completion times can also be affected by environmental conditions, including weather, temperature and humidity. In periods of particularly hot or humid weather, drying may take longer.

After drying, additional time is required for selection, design, construction and finishing.

Overall completion: generally within 3–4 months from the time we receive your flowers.

Timing may vary depending on the flowers, design, materials, environmental conditions and production schedule.

KEY TIMING

Drying: Generally 6–8 weeks

Overall completion: generally 3–4 months from receipt

Hot or humid conditions may extend drying and completion times.

7. NATURAL CHANGES & DISCOLOURATION

Preserved flowers are natural materials, and **their appearance may change over time**. Yellowing, fading, darkening or other colour changes can occur depending on the type and condition of the flower, the preservation method and the environment in which the finished keepsake is kept.

Some flowers may change colour more noticeably or more quickly than others. **White flowers, in particular, may develop warmer ivory, cream or yellow tones during and after the preservation process.**

These changes are a natural characteristic of preserved flowers and **do not necessarily indicate a problem with the preservation process.**

Preservation is intended to **extend the life and beauty of your wedding flowers**, not to permanently maintain them in exactly the same condition or colour as they appeared on your wedding day.

8. CARING FOR YOUR KEEPSAKE

Your preserved flowers are **delicate and should be handled with care**. Proper storage and handling can help protect the appearance of your keepsake over time.

Keep your Rebouquet piece:

- **Away from direct sunlight**
- **In a dry, stable environment**
- **Away from moisture and humidity**
- **Protected from pressure, impact and excessive handling**

Keep the flower faces dry. Do not spray or apply water directly to the flower faces, petals or other preserved botanical surfaces. Water can affect preserved flowers and the finished keepsake.

Avoid dropping, shaking or placing heavy objects against your keepsake.

Discolouration or deterioration caused by **unsuitable storage, handling or environmental conditions** is not considered a product defect and may not be eligible for repair, reworking or refund.

9. HANDMADE & NATURAL VARIATIONS

Every Rebouquet keepsake is individually handmade. Because natural flowers vary in size, shape, colour and condition, no two keepsakes will be exactly the same.

Slight variations in flower placement, size, shape, colour and finish are part of the nature of a handmade floral keepsake.

10. CUSTOM ORDERS & CHANGES

Each Rebouquet keepsake is made specifically for you and your wedding flowers. Once production has commenced, changes, cancellations or refunds due to a change of mind are not available, subject to your rights under Australian Consumer Law.

Please make sure you are happy with your selected preservation option before confirming your order.

11. PAYMENT & BOOKING

Your booking is confirmed once the required payment has been received.

Before making payment, please ensure you have read and understood this guide, including the information regarding **flower condition, delivery requirements, drying and completion times, natural colour changes, preservation limitations and handmade variations**.

By making payment, you confirm that you are comfortable with your selected preservation option and the information provided in this guide.

Once payment has been received, your booking will be confirmed and we will provide any further instructions required for preparing and delivering your flowers.

12. YOUR FLOWERS ARE UNIQUE

Natural flowers can behave unpredictably during preservation. Even flowers of the same variety may dry differently depending on their maturity, hydration, growing conditions, handling and condition when received.

We will always select and work with the flowers that give the best possible result from your bouquet. However, we cannot guarantee that every flower will preserve exactly as it appeared on your wedding day.

13. OUR INTRODUCTORY PRESERVATION OPTIONS

35 × 35 cm SHADOW BOX FRAME OPTION— \$150

Introductory Offer – Our standard 25 × 25 cm shadow box frame is \$250

Our introductory preservation option is a 35 × 35 cm shadow box frame. Your wedding date can optionally be added where space permits.

The final arrangement depends on the flowers received, their condition, size and the requirements of the selected keepsake.

50 × 50 cm Frame Upgrade

If your bouquet contains a larger quantity of flowers, larger blooms, or additional flowers that are suitable for preservation and would benefit from more space, you may be eligible to upgrade to a 50 × 50 cm shadow box for an additional \$50.

As every bouquet is different, the upgrade is subject to assessment after your flowers are received. We will assess the quantity, size, condition and suitability of the flowers before confirming whether the larger frame is appropriate. The upgrade is not guaranteed and will only be offered where it will meaningfully accommodate the preserved flowers.

The acrylic cover is supplied separately and is intentionally not fitted to the frame. This allows sufficient space around the preserved flowers and helps prevent the flowers from being pressed or compressed.

15 (D) x 27 (L) x 26 (H) cm GLASS DOME OPTION – \$200

Introductory Offer – Standard price \$350

Our introductory preservation options are designed to provide different ways to preserve your wedding flowers. The final arrangement depends on the flowers received, their condition, size and the requirements of the selected keepsake.

Our glass dome provides a three-dimensional display for preserved flowers, allowing the arrangement to remain dimensional rather than being pressed. The final arrangement will depend on the flowers received and their suitability for preservation. As every bouquet is different, we will assess the flowers upon receipt and determine whether the glass dome is suitable for the flowers provided.

50 × 50 cm WEDDING KEEPSAKE SHADOW BOX FRAME OPTION— \$200

Introductory Offer — Our standard price is \$350

Our wedding keepsake shadow box provides a larger display for preserving your wedding flowers alongside a meaningful paper or photographic keepsake.

The wedding invitation can be replaced with a wedding photograph, ceremony stationery, handwritten note, vow card, menu, or another meaningful keepsake, subject to suitability and available space.

The final arrangement depends on the flowers received, their condition and size, the selected keepsake, and the overall composition of the piece.

The frame is designed to allow the preserved flowers and keepsake to be displayed together without compressing the flowers. The acrylic cover is supplied separately and is intentionally not fitted to the frame, allowing sufficient space around the preserved flowers.

14. OUR FLOWER PHOTOGRAPHY

We love documenting the flowers and keepsakes we create. Photographs of your bouquet and completed keepsake may be used on the Rebouquet website, social media and marketing materials.

We will ensure that private or identifying information is not displayed. If you prefer your flowers or keepsake not to be used for promotional purposes, please notify us before booking.

15. AFTER YOU RECEIVE YOUR KEEPSAKE

Please carefully open and inspect your keepsake when it arrives. If you notice an issue that is not covered by the natural characteristics or preservation limitations described in this guide, please contact us within 7 days of receiving your product and provide photographs of the issue. We will assess the matter and advise you of the appropriate next steps.

WE'D LOVE TO HEAR FROM YOU

We hope your Rebouquet keepsake becomes a meaningful part of your home and reminds you of your wedding day for years to come.

If you are happy with your keepsake and your experience with Rebouquet, we would be grateful if you could leave us a review. Your feedback helps other couples feel confident choosing us to preserve their wedding flowers.

BEFORE YOU BOOK – QUICK CHECKLIST

- ✓ My bouquet should ideally reach Rebouquet on the same day as my wedding.
- ✓ If same-day delivery is not possible, next-day or two-day delivery may be suitable if my bouquet is properly conditioned and cared for.
- ✓ My entire bouquet will not necessarily be dried or included in the final keepsake.
- ✓ Some flowers may be removed because they are wilted, damaged or unsuitable for preservation.
- ✓ I understand that not all flowers from my bouquet will be preserved, and unused or unsuitable flowers will be discarded.
- ✓ Flowers naturally change colour during drying and over time.
- ✓ White flowers can be particularly prone to yellowing or ivory discolouration.
- ✓ The condition of my flowers when received affects the final result.
- ✓ Flower drying takes approximately 6–8 weeks ,but environmental conditions such as hot or humid weather may extend the drying time.
- ✓ The completed keepsake generally takes approximately 3–4 months from receipt of the flowers, depending on the flowers, environmental conditions and production schedule.
- ✓ My finished keepsake will be handmade and may contain natural variations.
- ✓ I need to protect my keepsake from direct sunlight, humidity, extreme temperatures and impact.
- ✓ I should not spray or apply water directly to the flower faces.
- ✓ I understand that flower preservation extends the life of my flowers but does not make them permanently unchanged.

A FINAL NOTE

Your bouquet has already lived through one of the most meaningful days of your life.

Our role is to preserve what we can, as beautifully as we can, while respecting the natural character of the flowers.

Every bouquet is different. Every finished keepsake is therefore uniquely yours.



REBOUQUET • WEDDING FLOWER PRESERVATION

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